

Tasks

WikiSuite | Build an awesome CRM, with all relevant components working smartly together

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Status

● Open

Description

Build an awesome CRM, with all relevant components working smartly together

Reported by

Marc Laporte

Priority

4

Area

Tiki Wiki CMS Groupware

Realtime (Openfire/Jitsi Meet)

Elasticsearch

FusionPBX (including FreeSWITCH)

Kaltura

Details

Please see: [Customer Relationship Management](#)

<https://tiki.org/Use-Cases-for-NLP-and-IR-in-Tiki>

Created

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by Marc Laporte

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Thursday August 2, 2018 12:07:09 EDT

Comments



[Nuke](#) 2018-02-13 17:08

I read the CRM page and wonder why you wouldn't look at using SuiteCRM as the CRM and then define the connections to Kolab etc. ?

WikiSuite: The most comprehensive and integrated Open Source enterprise solution.

SuiteCRM is open source (fork from SugarCRM but much improved).

It did run on ClearOS but it was a manual install.



Marc Laporte 2018-02-13 19:37

Good question

In general, we want as few apps as possible, but as many as necessary, because of

https://en.wikipedia.org/wiki/Combinatorial_explosion#Communication

What are the key features you think are better in SuiteCRM?



Marc Laporte 2019-05-04 19:25

Now that we have a great webmail:

<https://dev.tiki.org/Cypht-integration>

WikiSuite will evolve into a great CRM!

I added more info here: [Why Not](#)