Why Not

We routinely get questions about why a component is picked or not picked for WikiSuite. When a component has a direct alternative, it will be explained on a page such as Why Openfire. But in some cases, the potential app doesn't line up neatly with what we picked. This page is to explain.

SuiteCRM

SuiteCRM is a software fork of the popular customer relationship management (CRM) system from SugarCRM. The SuiteCRM project started when SugarCRM decided to stop development of its open-source version. The base SuiteCRM application is built on the last open-source SugarCRM release. SuiteCRM is a greatly extended version of SugarCRM which also contains many additional security fixes that are not available in SugarCRM.

Source: https://en.wikipedia.org/wiki/SuiteCRM

See also: https://community.sugarcrm.com/community/news/blog/2018/04/06/sugar-community-edition-open-source-project-ends

SuiteCRM has tons of features that are geared towards the CRM use case.

- https://docs.suitecrm.com/user/core-modules/
- https://suitecrm.com/solutions/role/marketing/

We don't add to WikiSuite because there would be way too much overlap, and it would add complexity. Pretty much all these features are either

- available in Tiki Wiki CMS Groupware
- easily configurable via http://tikitrackers.org/
- and the few features that are missing, let's add them

And we could collaborate with them on software libraries and emerging standards.

Dolibarr

Dolibarr is a CRM/ERP written in PHP with broad functionality.

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WikiSuite: The most comprehensive and integrated Open Source enterprise solution.

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Dolibarr has gone the plugin route: https://www.dolistore.com/ where as in WikiSuite, we prefer integrated solutions to avoid http://pluginproblems.com

Odoo

Why not use Odoo for the Accounting functionality of WikiSuite? Please see WikiSuite vs Odoo.

See also

- Why
- Why Cyrus IMAP and Cypht
- Why Free Libre Open Source software
- Why Openfire
- Why Synctthing
- Why Tiki Wiki CMS Groupware